



# WHAT TO EXPECT

## DURING MY ADVENTURE WORLD VISIT



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In a considered departure from our usual Adventure World branding, we have introduced sensory-friendly colours and tones for this document, to better accommodate those with sensory sensitivities.

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# WELCOME TO ADVENTURE WORLD

Welcome to Adventure World, Perth's only Theme Park, set in beautifully landscaped gardens and lawns, with over 25 rides, waterslides, aquatic play areas and attractions to enjoy.

Adventure World is committed to creating magical memories for our Guests and their families, driven by excellent customer service in a fun, safe and inclusive environment.

## THIS GUIDE

This *What to Expect Guide* includes information and practical tips to best support our valued Guests in making well informed decisions about their visit and how to enhance their experience at Adventure World.

The core of Adventure World's Accessibility Guide is based on manufacturer guidelines for each ride and attraction, as well as Australian and International Standards designed to keep riders safe.

To discuss any specific requirements prior to visiting, please contact our Guest Services team directly on [enquiries@adventureworld.net.au](mailto:enquiries@adventureworld.net.au).

## PLANNING FOR YOUR VISIT

### Things you need to consider

#### Ticket Types

- Consider which Ticket Type is most suited to your family

The best value option is our *Date Specific General Admission Ticket* which provides guaranteed entry to the park on your selected day, via the dedicated pre-paid ticket queue and comes with a significant discount. Unlimited date changes within the same season are permitted at no cost. Refunds for change of mind are also available with a cancellation fee applicable.

- Purchase experience upgrades such as Fast Passes or Reserved Seating need to be booked in advance for a specific date and typically sell-out

#### Arrival Time

- Plan your arrival time based on the needs of your family or group
  - During peak periods the entry queues can attract longer wait times
  - The pre-paid queue is a more efficient queue with shorter wait times
  - The entry areas can get crowded during peak admission time
  - On busy days, peak admission is usually the first 2 hours of the day

#### Set-up Location and Equipment

Unlike a typical Theme Park, Adventure World features acres of lawns and gardens that are perfect for picnicking and 'home-basing'

- Consider bringing a picnic blanket, portable chairs or sunshade
- You may choose to refer to the [online map](#) to select a location in the park to set-up your home-base

## Time of Season

- Consider weather factors on the day you choose to visit
- Be Sun Safe! Bring protective clothing, a hat, shade and SPF30+ Sunscreen
- A wetsuit can be worn on many of our waterslides and in our pools.

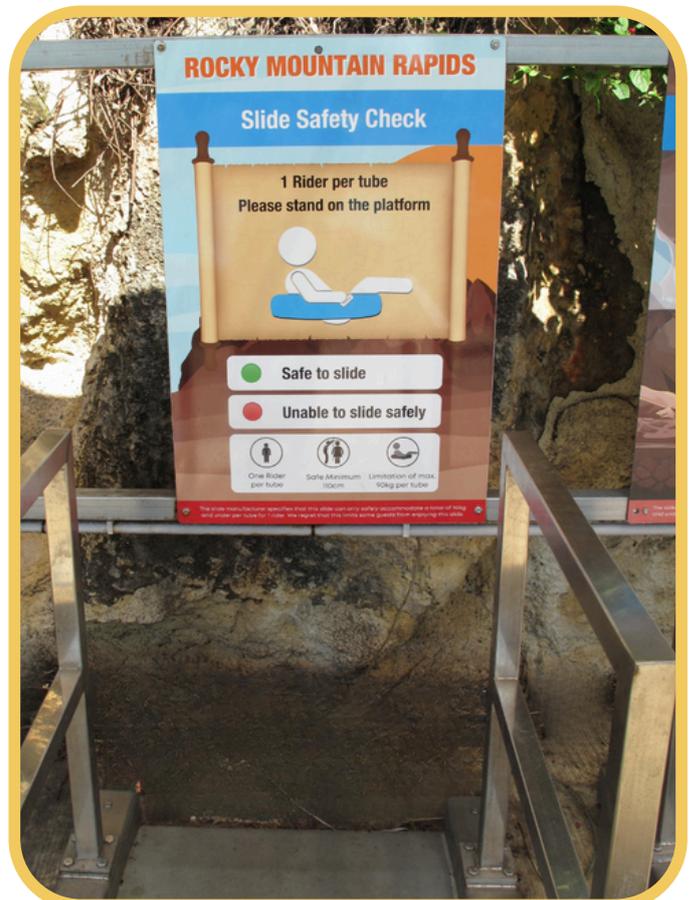
## Rider Requirements

• Refer to our *Rider Requirements* to discover which rides suit you and your family  
The Adventure World website has the most up-to-date information on all rider requirements [here](#) and this guide includes a detailed [Sensory Guide](#) and [Prosthesis Guide](#) to enable you to make well informed decisions for each of your family members

- Rider Requirements include:
  - Height Requirements
  - Capacity / Safe Weight Requirements
  - Loose Items
- Height Check Signs are conveniently located at our rides to allow you and your family to measure heights prior to queuing to see which rides are suited to you
- Safety Stations have been installed on 4 of our slides to determine if the rider meets the manufacturers safe weight requirements for the individual slides
  - This only applies to: Kraken, Tunnel of Terror, Sea Serpents and Rocky Rapids
  - The actual weight is not displayed or available for anyone to see, there is a very small light to indicate whether the rider is safe to experience that particular slide
  - There is also a self-serve pre-slide-check Safety Station located away from the waterslide queues for groups of sliders and individuals to use more discreetly, before they enter the queue with other Guests
  - FAQs on the Safety Stations can be [found here](#)



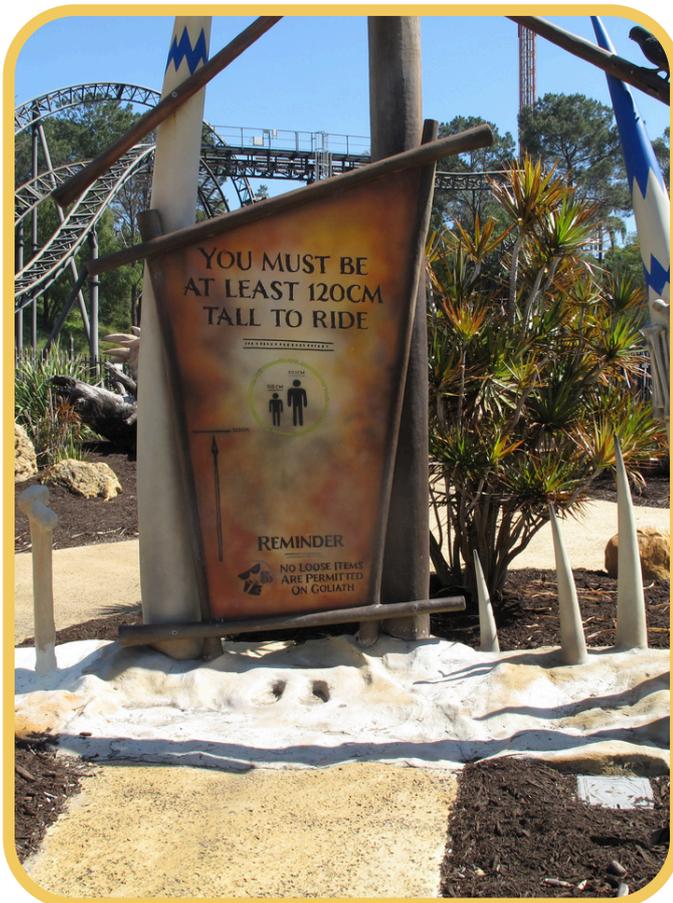
Safety Signs located at ride queues outline relevant safety information



A self-serve Safety Station is conveniently located away from waterslide queues



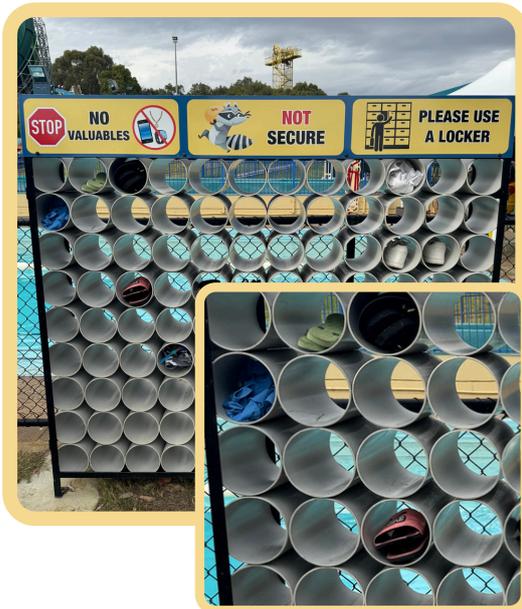
Height Check Signs in the park allow you to measure heights prior to queuing for a ride



A self-serve Safety Station is conveniently located away from waterslide queues

## Food & Drink

- Unlike many Theme Parks, Adventure World supports Guests bringing their own non-commercially prepared Food & Drinks
- *Non-commercially prepared food* includes food prepared at home. Commercially prepared food refers to takeaway venues such as Subway, Red Rooster and McDonalds
- You'll need to decide whether you bring your own non-commercially prepared food, or eat from one of Adventure World's food and beverage outlets
- Adventure World has a fully licensed café and many other outlets that cater for a variety of requirements
- If you do bring your own food, don't forget to leave room for some of our extremely popular hot cinnamon donuts or an ice-cream!



## Footwear

- We encourage you to bring and wear Thongs or Slides to protect your feet from hot surfaces (Temporary Storage Racks are provided throughout the park to store these while you are on rides and attractions where you are not permitted to wear them for safety reasons)
- Enclosed shoes are required to keep you safe for the Grand Prix Race Track

## Swimwear

- Wear Appropriate Swimwear
  - Appropriate swimwear must be worn at all times when using our aquatic facilities. Guests will be permitted to wear any clean attire in pools; however Guests should note that heavy or loose clothing may impede their ability to swim safely
  - Guests will only be permitted to use the waterslides if they are wearing close fitting attire. Loose or unsecured clothing items and denim are not permitted on waterslides
  - Swimwear must be suitable for a family environment. G-string, V-string or similar style bathers are not in line with guidelines consistent throughout Australian Waterparks and Aquatic Centres and are therefore not permitted
- Wetsuits are permitted to be worn in our pools and many of our waterslides

## WHAT CAN I BRING?



**SHADE**  
(No larger than 3x3m)



**HEADPHONES**



**PICNIC BLANKET**



**ENCLOSED SHOES**  
(For Race Track)



**PACKED LUNCH**



**SLIDES &  
AQUA SOCKS**  
(Storage Racks in-park)



**HAT**



**WATER BOTTLE**  
(Refill Stations in-park)



**SWIMWEAR /  
WETSUIT**



**SENSORY TOYS**



**GOGGLES**



**SUNSCREEN  
& TOWEL**



**SUNGLASSES**

For safety reasons, you may be required to remove loose items on some rides, slides and attractions. These can be safely stored in a locker or non-valuables may be left in the Loose Items Boxes located in various areas throughout the park. Refer to our *Loose Items Guide* for further information.

Marquees are not permitted on the Main Lawn or Tiki Lawns. They are permitted on all other lawns with appropriate ballast required as Adventure World routinely experience strong wind gusts. Small shade structures (pop-up umbrellas, 'CoolCabanas') are permitted.

## What can I wear?

- Comfortable clothes for dry rides and attractions
- Swimwear
- Burkini
- Hat
- Sunglasses
- Headphones
- Thongs or Slides to protect feet from hot surfaces (storage racks provided throughout the park)
- Enclosed Shoes for Racetrack
- Goggles
- Aqua Socks

Specific queries regarding cultural dress attire / accessories can be discussed with Guest Services prior to your visit.

We strongly recommend all Guests leave valuable items at home. For safety reasons, you may be required to remove loose items on some rides and attractions. These can be safely stored in a locker (available for a fee) or non-valuables may be left in the Loose Items Boxes located in various areas throughout the park. Refer to our [Loose Items Guide](#) for further information, on what can be worn on various rides.

## Adventure World Map

- The [Adventure World map](#) can be viewed online on the Adventure World website and accessed from Guests' phones
- There are two (2) large Informational Signs inside the park which display a printed map. These are located opposite the Main Entry and opposite Goliath / adjacent to the Abyss precinct



**2 large Informational Signs are located inside the park**

### Accessibility and Sensory Considerations

- Adventure World is a 13-hectare Theme Park site which presents some challenges relating to providing universal physical access. Challenges include:
  - Steep inclines / declines
  - Staircase access to most rides
  - Uneven and varying surfaces
  - Narrow queue races
  - Ride Evacuation Requirements
- Queuing will be required throughout the day including at Entry, for Rides and at our various Food & Beverage outlets



#### Adventure World may present some challenges relating to providing universal physical access

- Various Sensory experiences are active throughout the park including noises, amplified music on speakers, smells, water splashing and native birds. Refer to the [Sensory Guide](#), for ride specific elements
- Registered Service Animals may be brought into the park. For safety purposes, they must not enter Ride Zones, Waterslides or Water Bodies. Service Dogs should have a vest or harness which displays the training organisation, while in the park. In order for you to experience our attractions, Service Animals should be left with a non-rider whilst you are on the ride, if it is safe for you to do so. Service Animals can stay with you whilst you queue. No other animals allowed
- Motorised scooters and wheelchairs for accessibility requirements are permitted
  - There are many areas in the park that are not suitable for their use. Particularly, but not limited to; narrow queue races, steep hills, uneven ground, drop-offs, gutters, curbs and soft ground like grass. Users will be solely responsible for and required to make their own assessment regarding the safe use of their device around the park
- Scooters, skateboards, bicycles, roller blades or other equipment that may interfere with pedestrian traffic are not permitted

## General

- Admission price includes all rides, slides and attractions – One Entry Fee, Then You Ride for Free!
- Guests can upgrade their experience at an additional cost to include Ride Photography, Fast Passes, Cabanas & Reserved Seating. Food & Beverage and merchandise are also available for purchase
- We strongly recommend all Guests leave valuable items at home. Secure Lockers are available onsite for a fee. (Refer to *Guest Lockers* information)
- A valid and authentic wristband must be worn at all times inside the park. It will be supplied on entry to the park
- Adventure World does not offer refunds for purchases or products/vouchers
- During off-peak periods, four (4) rides operate on a session basis and six (6) Dragon Kingdom rides on a Tour Guide basis; please refer to Session Times in park
  - This is typically on quieter days when the park is not as busy, and queues are far shorter than usual. As a result, despite these Session Times, Guests still experience more opportunities to ride than on an average day
- The operation of some attractions may be affected by adverse weather conditions (like rain and wind), cleaning and maintenance activity. Please refer to the [Ride Maintenance & Interruptions](#) page of our website for more information on the day you visit
- Adventure World reserves the right to inspect Guest bags
- BYO alcohol is strictly prohibited at Adventure World at all times
- Our team are there to help you create magical memories. All Guests are expected to treat our team, security and other Guests with respect at all times
- Photographs, videos or sound recordings may be taken by Guests for personal use only
- A Guest's image or video may be taken by Adventure World at any time for security purposes or for use in marketing materials



Guests may choose to upgrade their experience to include Cabanas or Reserved Seating

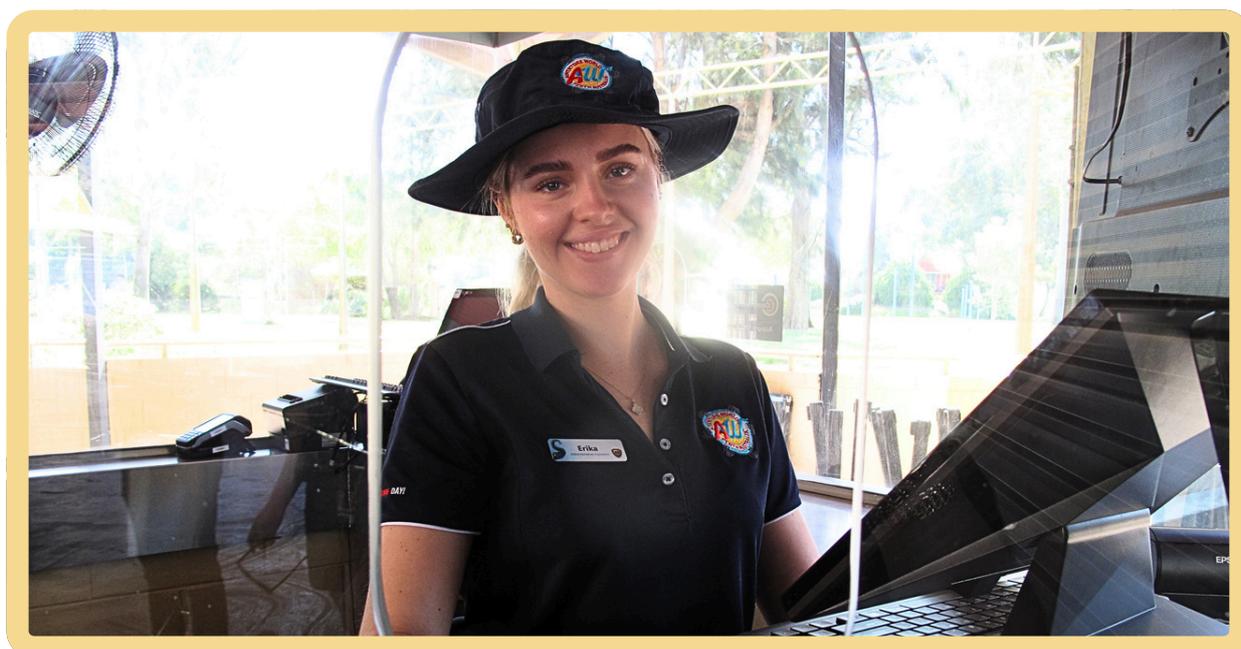
## How can I purchase Tickets?

There are 2 options available to Guests for purchasing Adventure World tickets.

1. Pre-purchased online for a specific date (cost saving option)
2. Purchased on the day at the gate (if available)

Refer to the chart below for further details. For full details and to purchase tickets online, visit the [pricing page on our website](#).

DAY TICKET TYPES	DATE SPECIFIC ONLINE TICKET	AT THE GATE
	✓	✗
<b>Price incentive!</b> Cheaper to purchase Date-Specific online	✓	✗
<b>Guaranteed Entry on your Preferred Date</b> Even when the park is at capacity	✓	✗
<b>Dedicated pre-paid ticket queue entry to the Park</b>	✓	✗
<b>Unlimited date changes within the same season</b> Free of charge	✓	✗
<b>Booking Cancellation</b> Fees apply	✓ \$9.90 fee	✗



# GETTING TO ADVENTURE WORLD



## Hours of Operation

The Adventure World season runs from September to April. Opening hours vary according to school holiday periods and events.

- Open 7 days per week during:
  - Sep - Oct School Holidays
  - Easter School Holidays
  - December & January
- Outside these periods, we trade 4-days per week Friday through Monday

Refer to the [website for current opening hours](#).

## Location

Adventure World is less than 20 minutes from Perth CBD and 12 minutes from Fremantle by car. Simply enter: 351 Progress Drive Bibra Lake, into your Map Navigation System.

Car Directions and Public Transport Routes from Perth, Fremantle and Mandurah are available on the [Adventure World website](#).



# GETTING TO ADVENTURE WORLD

## Guest Parking and Accessible Parking

FREE Guest parking is available in the Main Carpark (Cnr Progress Drive and GWilliam Drive) and is approximately 250m to the Main Entry. The Main Carpark has 15 marked Accessible Bays.

The FREE Member's Carpark (located alongside the Service Entry) has 3 marked Accessible Bays.

Guests utilising the Accessible Bays must display a valid ACROD Parking Permit.

The walk from both carparks is along a paved footpath, with clearly labelled signage directing Guests to the Entry.



Free Guest Parking is available, including a number of Accessible Bays

## Public Transport

Bus and Train services are available to Adventure World. The bus stop is less than 100m from the Main Entry. Details for services from Perth and Fremantle are available on the [Adventure World website](#) and on the [Transperth website](#).



The Bus Stop is located less than 100m from the Main Entry

# ADMISSION TO ADVENTURE WORLD

## Arriving at Adventure World

There are three Adventure World entries\*.

- Main Entry (250m walk from the Main Carpark)
- Members Only Entry (100m walk from the Members Carpark and 250m to the Main Entry) located to the south of the Main Entry
- Gate A Entrance (located at the top of the Main Carpark)

\*Subject to entrance opening times



**Main Entry**



**Member's Entry**

Entries are marked with signage to indicate pre-paid ticket lines and queues to purchase tickets at the gate.

All our ticket booths are accessible.

If you have pre-purchased tickets refer to instructions regarding entry admission.

During peak periods the entry queues can attract longer wait times.

The pre-paid queue is a more efficient queue with shorter wait times.

The entry areas can get crowded during peak admission time.

On busy days, peak admission is usually the first 90 minutes of the day.

Headphones and Sensory toys may be useful in this area. Adventure World are participants of the [Hidden Disabilities Sunflowers Program](#), which is active at all our entries.

Please seek out assistance if required.

## Admission Price



**General Admission:** Ticket Prices and Options are displayed on large signs on either side of the Main Entry. Current prices can also be viewed on our [website](#).

**Senior, Concession and Student Card holders:** Please present valid forms of ID for a discounted entry.

**Companion Card:** Holders of a valid Companion Card will only be required to purchase an applicable ticket for themselves. Upon presentation of their valid Companion Card at the gate, their companion will be admitted for free. Please note, it is a condition for Companion Card admission that the Supporting Companion remain with the person needing support at all times. Visit the [Companion Card website](#) for further details.

**Limited Access & Spectators:** Adventure World does not offer a Spectator Ticket, however, we do offer a Limited Access Pass for Guests who may be medically unable to participate, or access our attractions pending an Access Assessment with our team. The Limited Access Pass is typically issued to guests that meet a combination of key physical access criteria for our rides and attractions. Guests who have a physical disability, impeded movement, pregnancy, heart conditions or have recently undergone surgery may be applicable for this pass by visiting Guest Services. Please contact our team on [enquiries@adventureworld.net.au](mailto:enquiries@adventureworld.net.au) prior to your visit for further information.

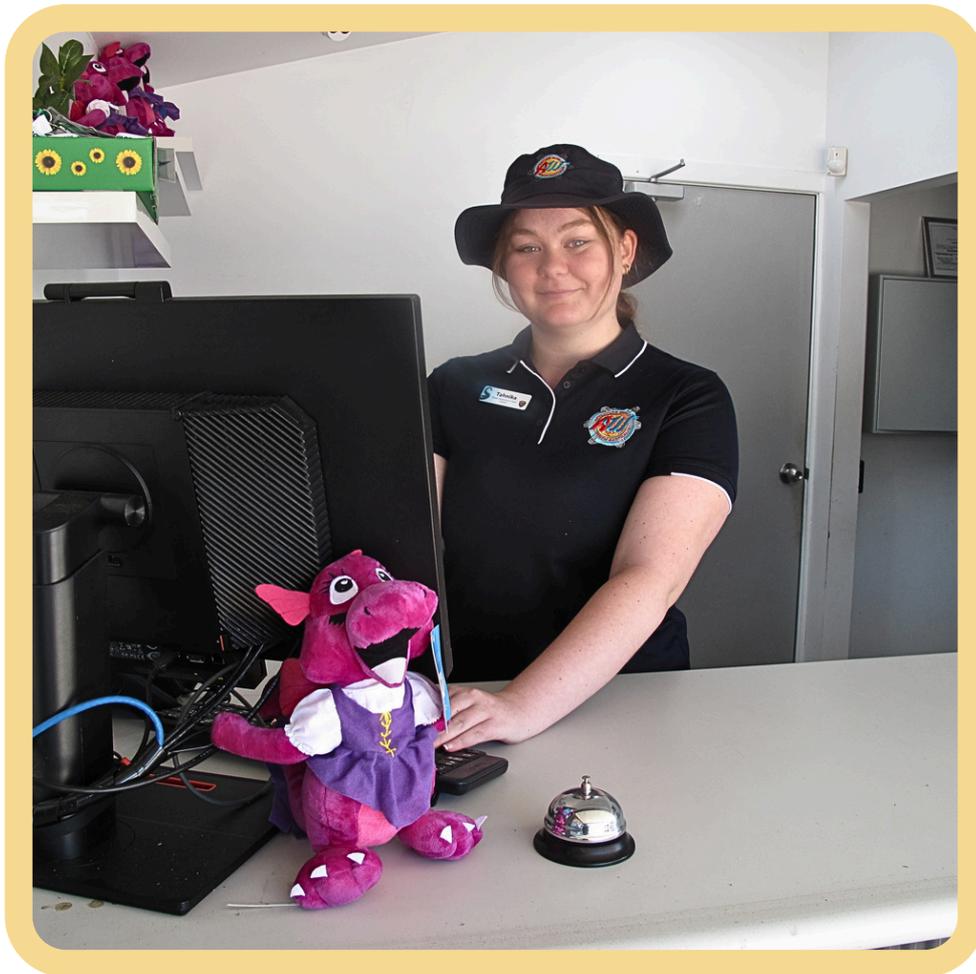




Guest Services is located inside the park, to the left of the Main Entry and can be identified by the large sign which sits on top of the blue building.

Our Guest Services Team Members can assist Guests with:

- Identifying Rides and Attractions Guests can safely access according to their height, weight, accessibility and sensory needs
- Purchasing upgrades in park including Fast Passes, Cabana / Reserved Areas Experience, Aqua Cash Bands and Lockers
- Any queries Guests have during their visit



## Guest Lockers

Electronic Lockers are available for hire inside the park, to secure Guests' valuables. The size ranges include:

- Laptop-size (500W x 140L x 500D) mm
- Medium (500W x 270L x 500D) mm
- Large (500W x 450L x 500D) mm

The lockers are located just past the Main Entry and can be paid for using a credit card and utilise a code system. Guests will be assigned a locker number and pin, with full step-by-step instructions available on the digital purchase screen. The Touch Screen includes both pictorial and written prompts to guide Guests through a 4-step process.

Larger lockers are available on request. Please present to our friendly Guest Services team to enquire about these.



**Electronic Lockers are available for hire**

**Laptop Size Locker**



**Medium Locker**



**Large Locker**

## Music



Music can be heard on speakers throughout the park, including in queues and on rides.

Headphones can be worn if the music gets too loud, however will need to be removed on rides. [Refer to our Loose Items Guide for further information.](#)

## Quieter Areas within the Park

If you ever feel that you need to be in a quieter part of the park, we have the following areas where music, background noise and sensory experiences are reduced.

- Lawn behind Yarli's Dragon Chase
- Butterfly lawn
- Buccaneer lawn
- Hibiscus lawn (near members entry)
- Chill Out lawn



**Adventure World has quieter areas within the park**



The **Adventure World First Aid & Accessibility Room** is located immediately adjacent to the Main Entry. Guests can visit the First Aid Room for first aid related treatment and enquires and Accessibility information.





Restrooms are located throughout the park.

### **Parent Change Facilities can be found in the following locations:**

- Dragon's Kingdom (behind Yarli's Barrell Spin and next to the Little Leaper)
- Between Main Entry and the Hibiscus Lawn

### **Accessible Bathrooms can be found in the following locations:**

- Dragon's Kingdom (behind Yarli's Barrell Spin and next to the Little Leaper)
- Between Main Entry and the Hibiscus Lawn
- Back of Abyss

### **Male / Female Toilets can be found in the following locations:**

- Next to the First Aid & Accessibility Room
- Dragon's Kingdom (behind Yarli's Barrell Spin and next to the Little Leaper)
- Between Main Entry and the Hibiscus Lawn
- Next to Buccaneer Battle / Behind Grand Prix Race Track
- Back of Abyss

### **Change Room / Shower Facilities**

- Between Main Entry and the Hibiscus Lawn

### **Unisex toilets**

- Dragon's Kingdom (behind Yarli's Barrell Spin and next to the Little Leaper)





Bathrooms, Accessibility Toilets and Parent Rooms are located throughout the park



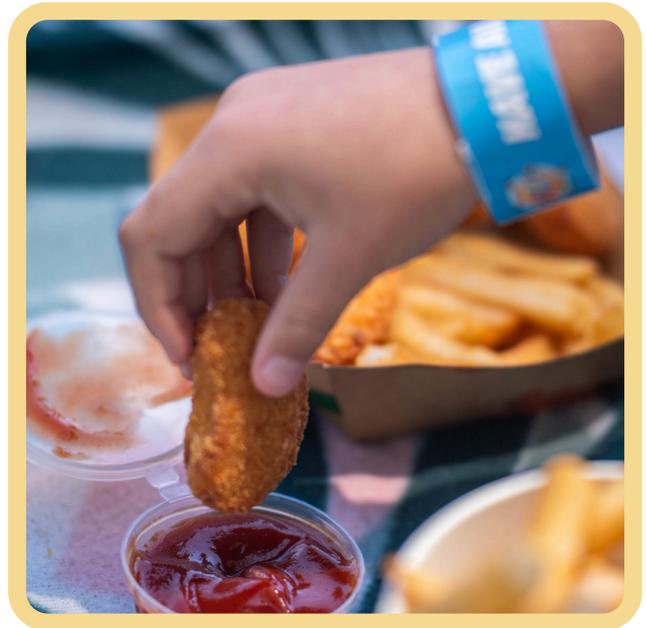
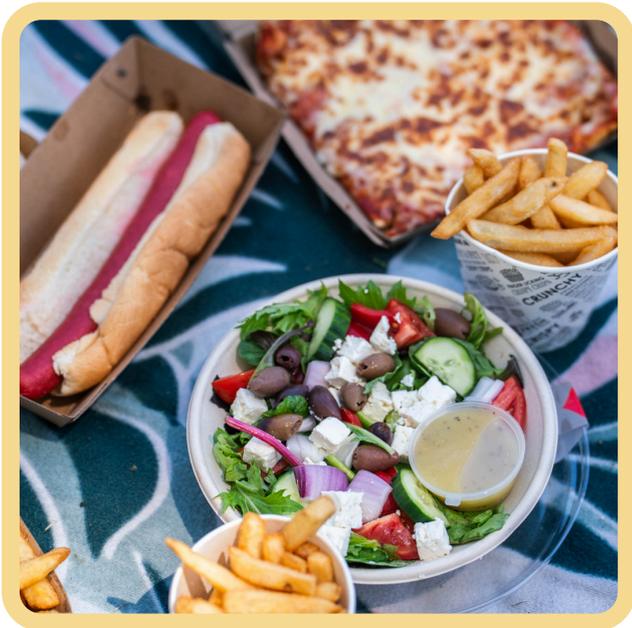
Bathrooms, Accessibility Toilets and Parent Rooms are located throughout the park

## Eating and Drinking at Adventure World



There are 4 Food & Beverage outlets, each of which are accessible by Guests in wheelchairs. Adventure World offer a range of delicious options and catering for a variety of dietary requirements in our outlets, including:

- **Kahuna Café** – Hot Food, Fresh Food, Ice Creams, Non-Alcoholic and Alcoholic Drinks
- **Surf Shack** – Sweet Treats, Ice Creams and Hot Dogs
- **Full of Beans** – Coffee, Ice cream and Cold Drinks
- **Tiki Bar** - Alcohol, Hot Food and Bar Snacks



Adventure World cater for a range of dietaries including Vegetarian, Gluten & Dairy intolerances.

Cash and EFTPOS are accepted at most outlets and Season Pass Holders receive a discount on purchases (some exclusions apply).

You are also welcome to BYO picnic. Please note, the following items are not permitted:

- Commercially prepared food (eg Red Rooster, Subway, McDonalds)
- Food prepared at another commercial venue
- Uber deliveries
- Alcohol

Adventure World have 5 Water Stations in the park to top up your water bottle, providing our Guests with filtered water throughout the day. These Water Stations are located in:

- Dragon's Kingdom
- Main Pool
- Race Track
- Goliath Queue
- Kraken Queue



**Filtered Water Stations are located throughout the park**

## Shopping at the Gift Shop

The Adventure World Gift Shop is located immediately behind the Main Entry and sells a range of Merchandise, Accessories, Show bags, Cold Drinks and Ice creams. Cash and EFTPOS are accepted and Season Pass Holders receive a discount on purchases.

This is also the location you can purchase Fish Food for feeding our school of Koi Fish in the Koi Pond. Daily stocks are limited so that we don't overfeed our Koi. The Koi Pond is located alongside Chill Out lawn / Buccaneer Battle.

## Adventure World Team Members

Our friendly Adventure World Team Members can easily be identified by their uniforms and can assist Guests throughout the day with:

- Directions to other areas of the park
- Provide information on rides and attractions
- Answer General Questions
- Arrange emergency medical assistance if required

Our Team Members also have training in the Sunflower Program and are trained to assist Guests with hidden disabilities.

# HIDDEN disabilities

Adventure World are proud to be a part of the Sunflower Program. This means that those with a hidden disability, that may not be obvious on the outside, can wear a Sunflower lanyard or wristband to make their disability visible to our team while at the park.

The Hidden Disabilities Sunflower is a simple tool for individuals to voluntarily share that they have a disability or condition that may not be immediately apparent – and that they may need a helping hand, or understanding while in park.

Our Team Members have training in the Sunflower Program and are trained to assist Guests with hidden disabilities.

Further information on the Sunflower Program can be found on the Hidden Disabilities Sunflower website including purchasing identifying items to wear.



# RIDES AND ATTRACTIONS SAFETY & ACCESSIBILITY GUIDE

## Rides and Attractions Safety Guide

Adventure World have created a convenient guide to enable you to make an informed decision about which rides are best suited to you. The **Which Rides Suit You** guide outlines:

- Height Requirements
- Safe Weight Capacity
- Personal Item allowances
- Fast Pass access
- Rider Requirements

View:

[\*\*Which Rides Suit You Guide\*\*](#)

## Prosthesis Guide

We created this **Prosthesis Guide** to help our Guests with prostheses navigate our attractions more easily and enjoyably. By detailing which prostheses are compatible with each ride, we aim to provide clarity and ensure our valued Guests can experience the magic of our rides with confidence.

View:

[\*\*Prosthesis Guide\*\*](#)

## Loose Items Guide

Adventure World developed this convenient **Loose Items Guide** to enhance our Guests' experience by providing clear information on what personal items can be brought onto each ride and attraction.

View:

[\*\*Loose Items Guide\*\*](#)

## Sensory Guide

The following **Sensory Guide** has been carefully created to assist Guests in identifying and understanding the various sensory stimuli they may encounter during their visit to Adventure World. By detailing aspects such as sounds, speed and other sensory elements, the guide empowers Guests to make informed decisions about their experience.

View:

[\*\*Sensory Guide\*\*](#)

# THANK YOU!

Adventure World is committed to providing valuable information and practical tips to support our valued Guests. We encourage you to review the Accessibility and Sensory information to tailor your experience to your specific needs.

Should you have any questions or require further assistance, our knowledgeable and friendly team are always available to assist. If you have any queries prior to your visit, please connect with Guest Services on [enquiries@adventureworld.net.au](mailto:enquiries@adventureworld.net.au).

Thank you for choosing to visit Adventure World. We look forward to providing you with a magical experience!

