



EXCURSION MANAGEMENT PLAN

OVERVIEW

GENERAL INFORMATION RELATING TO GROUPS / EXCURSIONS / SCHOOLS



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ENVIRONMENT

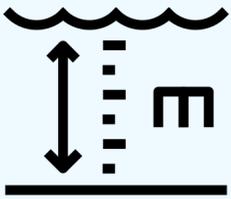
Adventure World is 12 minutes' drive from Fremantle and less than 20 minutes' drive from Perth CBD. At Adventure World we have an ongoing commitment to consistently improving our operational service and safety standards.



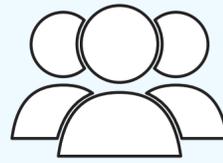
Adventure World is suitable for all ages offering approximately 40% dry rides & 60% wet rides. This includes an area dedicated to children under the age of 10, called Dragon's Kingdom.



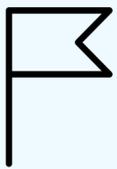
There are four toilet facilities located throughout the park with wheelchair access.



The maximum depth of any of the water attractions throughout the park is 1.6 metres. Barriers are also in place around the pool to deter guests from running and jumping into the water.



Adventure World staff are responsible for providing a safe and enjoyable environment for your guests and therefore all rides, attractions and facilities are maintained and operated at a high level to ensure guest safety.



Groups may be assigned a "Group Area" as a meeting point for lunches, safety briefings and in case of emergencies. (Must be arranged prior to your arrival)



Allergy Warning: At certain times throughout the year, the prevalence of bees increases due to the proximity of the surrounding nature reserve. Please be aware of this if any of your guests have an allergy.

Please note that there are physical requirements for some of our rides and these can be discussed in advance or your booking with your Adventure World Sales Coordinator and viewed online at: www.adventureworld.net.au/rides-attractions

2.1 TRANSPORT

Transport to Adventure World should be arranged by each school attending. There are free of charge parking facilities on the corner of Progress & Gwilliam Drives. Buses are welcome to park here for the duration of your visit if space permits. Directions can be obtained from our website www.adventureworld.net.au/visitor-info/location-details.



The Main Guest Entrance is only 200 metres from the main car park on the corner of Gwilliam and Progress Drives, with vehicular drop-off zones immediately adjacent to this entry. Free parking is also available.

2.2 STUDENTS

Adventure World will assist the social interaction of your students and provide a safe environment that supports their learning and physical fitness through energetic thrill rides, swimming and water play. Science teachers have also designed curriculum based programmes for student visits to Adventure World that demonstrate key learnings using Adventure World's unique rides and infrastructure.

Students can participate in any of the following:

- Water rides, slides or thrill rides
- Swimming in the Lagoon Pool
- Observing wildlife at the Aussie Wildlife Experience

2.3 SUPERVISION (ONLY APPLICABLE FOR GROUPS WITH STUDENTS)

Adventure World Team Members undergo a detailed training process within the Adventure World Learning & Development program. Team Members are located at each operating ride and at various locations throughout the park to assist Guests during their visit. It is the group supervisor in-charges and the supervisory team who are responsible for supervision and any specific requirements of their guests at all times. A First Aid Room is centrally located and staffed with qualified First Aiders if required.

1:10

All schools provide adequate adult supervisor to the student ratio of 1:10. Adventure World provides complimentary entry for 1 supervisor per 10 students to support this requirement. By having your excursion co-ordinator and school supervisory staff participate in the day's activities with Adventure World staff, we can encourage the highest level of effective supervision.

1:32

Please note the following is a W.A Education Department requirement. All schools provide an adult supervisor qualified with Bronze Medallion emergency response qualification or higher for the student ratio of 1:32 or part thereof. If a school is unable to meet the qualified supervisor with Bronze Medallion emergency response qualification or higher ratio, Adventure World, as an external provider, may provide the group with a Pool Lifeguard for the day if available. Advanced notice is required and an hourly fee applies.



As the park will be open to the general public at the same time as your visit, we ask that your supervisory team ensure that students are well supervised and their behaviour is appropriate to ensure an enjoyable day for all in the park.

All standard Conditions of Entry apply. These are displayed at our front entrance and also available on our website. www.adventureworld.net.au/group-functions/school-excursions Students may be approached by any member of the Adventure World team if they are perceived to be contravening the standard Conditions of Entry.

2.4

EXTERNAL PROVIDER INFORMATION



Each and every Adventure World Team Member receives specialist training and holds the relevant industry formal qualification where one exists and/or is required.



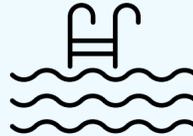
All our Pool Lifeguards and Pool Attendants are qualified with a Bronze Medallion emergency response qualification or higher.



Our already extensive safety procedures are constantly under review with high levels of training provided to all Team Members throughout the season.



Our First Aid Team hold current Senior First Aid certificates.



The Lagoon pool is constantly monitored by our qualified Pool Lifeguard Team Members. The Lagoon Pool is equipped with a 5-metre observation tower giving Lifeguards an excellent position to view the activity within the entire pool area.



Adventure World does not fall under the category of business requiring employees to hold Working with Children Police clearances.



Adventure World has Public & Product Liability insurance totalling \$50,000,000. Certificates of Currency can be supplied upon request and are available to download at www.adventureworld.net.au/group-functions/school-excursions

Upon request, Adventure World can provide an estimate of the number of visitors expected to the park on the date of your visit upon request. Please note that these numbers are an estimate only and cannot be guaranteed in advance.

2.5

IDENTIFICATION OF GROUP/EXCURSION PARTICIPANTS

Groups are responsible for choosing a suitable method of identifying their attendees to their supervisors. Please bear in mind that all attendees are required to wear suitable swimming attire for water-based activities and thus usual uniforms may not be suitable for identification purposes.

2.6

INFORMATION & CONSENT

Information and indemnity forms are the responsibility of the individual organiser. Further park details required by the group may be obtained from the website or from the Sales department.

2.7

COMMUNICATION STRATEGIES

Mobile phone reception at Adventure World is considered to be normal.

We require that the supervisory team have mobile phones for use during the excursion and that this number be given to the Sales Coordinator when booking the event so that Adventure World staff are able to get in contact with you should the need arise.

There is a phone available for use at Guest Services inside the park.

Adventure World Team Members have access to a public address system should it be necessary.

2.8

EMERGENCY RESPONSE PLAN



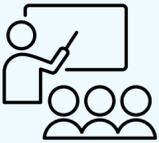
Adventure World has an Evacuation Procedure for the entire park. In the unlikely event that an evacuation is required, the Adventure World Operations Department (located in the Guest Services building) will direct all actions. It is essential that guests take direction from Adventure World Team Members at all times. Groups should assemble at their group area in the event of an emergency and await further instructions from the Adventure World team. Adventure World will not release details of the evacuation procedure to any organiser or group however can brief your group upon arrival if requested.



Whistle blasts by any Lifeguard signifies that all guests are to pay attention immediately to the nearest Lifeguard and then assemble at the designated group area if instructed to do so.



Supervisors can increase safety by always ensuring they meet the recommended supervision requirements (for applicable group types, outlined above) and by strongly encouraging their guests to adhere to the Adventure World Guidelines and Policies. Adventure World also recommends that the person-in-charge has a list of all attendees and staff attending the park in the event of a roll call being necessary.



All Adventure World Team Members are trained in evacuation procedures and our first priority is to ensure the safety of our guests.



Police – Murdoch Police Station – 120 Murdoch Dr, Murdoch ph: 9313 9000

Doctor – St John Urgent Care Cockburn – Cockburn Gateway Shopping City, 816, Beeliar Dr, Success ph: 6174 6000

Hospital – Fiona Stanley Hospital – 1 Robin Warren Dr, Murdoch ph: 6152 2222

2.9

BRIEFING GUESTS & SUPERVISORS

To ensure a safe and enjoyable excursion, it is recommended that the person-in-charge communicate all relevant information to their guests and supervisory team prior to your visit.

Upon request, guests and supervisory staff will be briefed by an Adventure World Team member on the roles and responsibilities of the guests, supervisory staff and Adventure World Team Members as well as safe practices on rides and attractions.

Guests have the responsibility to follow all instructions of Pool Lifeguards around water. Should any misconduct occur, the group supervisor will be notified and the guest involved may be banned from aquatic areas.

Any guests perceived to have been misbehaving in the park will be reported to the supervisory team and may be asked to leave the park.